

External / Internal Vacancy

DIVISION: Resources & Planning	DEPARTMENT: IT Services
POST: IT Operations Manager	POST No: 3030 PEROMNES GRADE: 6

JOB DESCRIPTION:

The purpose of IT Operations manager is to provide structure and control of the functions responsible for diverse data centre operations which generally involve hardware, software, and networking in both physical and virtual environments. Maintenance and growth plans, creating annual and project budgets, managing the IT operations staff, and keeping the executive team up to date on the latest ICT technologies that could help the university to succeed.

Key Performance Areas include but not limited to:

- Review, redesign, develop, implement and coordinate IT systems, policies and procedures,
- Lead large IT projects, including the design and deployment of new IT systems and services,
- Perform Infrastructure management support (Domains, Exchange, Firewalls, AD, Backups, Antivirus, Print, and Storage),
- Devise strategies for client/server implementations; and the infrastructure required to support those strategies,
- Maintain disaster recovery plans in-line with business growth and new services,
- This includes business continuity planning, pandemic controls, and work from home enablement,
- Implement policies, procedures, and technologies to ensure appropriate IT Security controls are in place,
- Perform server and security audits,
- Manage and support telecommunications systems (PABX, VoIP),
- Plan, implement and maintain a patch management process to ensure operating systems, applications and network equipment are operating optimally and minimizing vulnerability for threats,
- Manage and support a hybrid of private and cloud hosted infrastructure (VMWare, Azure, AWS),
- Manage and maintain appropriate data center environmental controls,
- Oversee and communicate IT related infrastructure changes and impact on business to stakeholders.

APPLICATION CRITERIA:

Qualification and Experience:

- BTech Information Technology or equivalent,
- A minimum of 10 years' experience in an IT data centre operation,
- DevOps, TOGAF, COBIT, PRINCE and ITIL certifications will be an added advantage.

#changingevent

www.vut.ac.za



Skills and Competencies:

- Excellent written, communication and interpersonal skills,
- Demonstrated ability to identify and resolve complex IT problems,
- Excellent organisational and time management skills,
- Experience in leading multi-disciplinary teams,
- Virtualization experience on VMware,
- Planning and management of IT security controls,
- Ability to launch and deliver one or more IT project(s) on time and within budget,
- Ability to establish solid relationships with vendors in support of initiatives; ability to negotiate and manage outside vendors against deliverables,
- Knowledge of key technology standards around ITIL and service delivery.

Closing data for applications: 07 July 2021

Submit CV via email to recruitment@vut.ac.za.

Please Note: The application must be accompanied by a CV, identity document and ORIGINAL certified copies (not older than 3 months) of educational qualifications. Submission of such copies entitles Vaal University of Technology to authenticate the qualifications without any further consent from the applicant. Candidates with foreign qualifications must also submit the South African equivalent of the qualification. These qualifications are evaluated by SAQA. Vaal University of Technology is an equal opportunity and affirmative action employer, which is committed to the implementation of its employment equity plan. Therefore, people from designated groups are encouraged to apply. If you are not contacted within six weeks after the closing date, please accept that your application was unsuccessful.

