VAAL UNIVERSITY OF TECHNOLOGY

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IT Services

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Staff Self-Service

HOW TO RESET ITS INTEGRATOR PASSWORD.

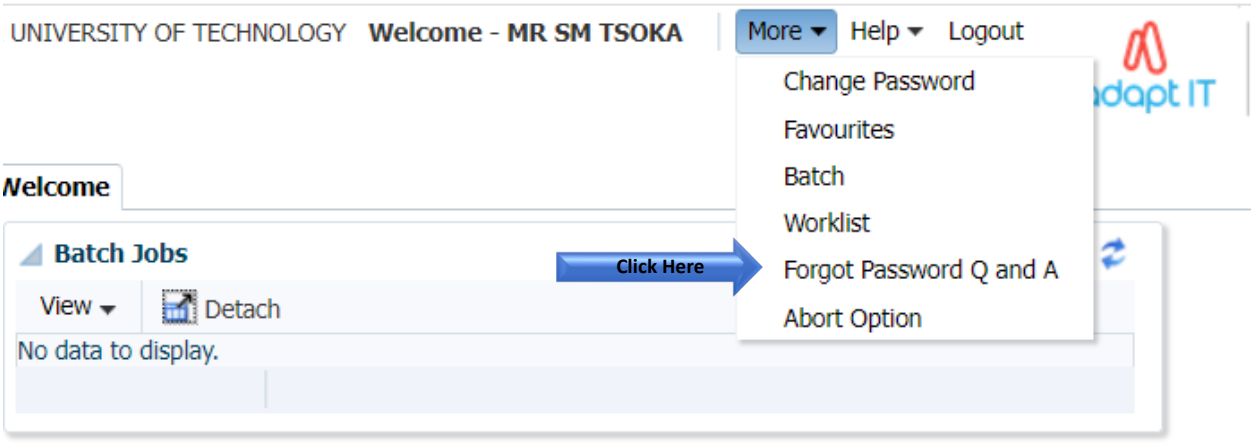
Forgot Password???

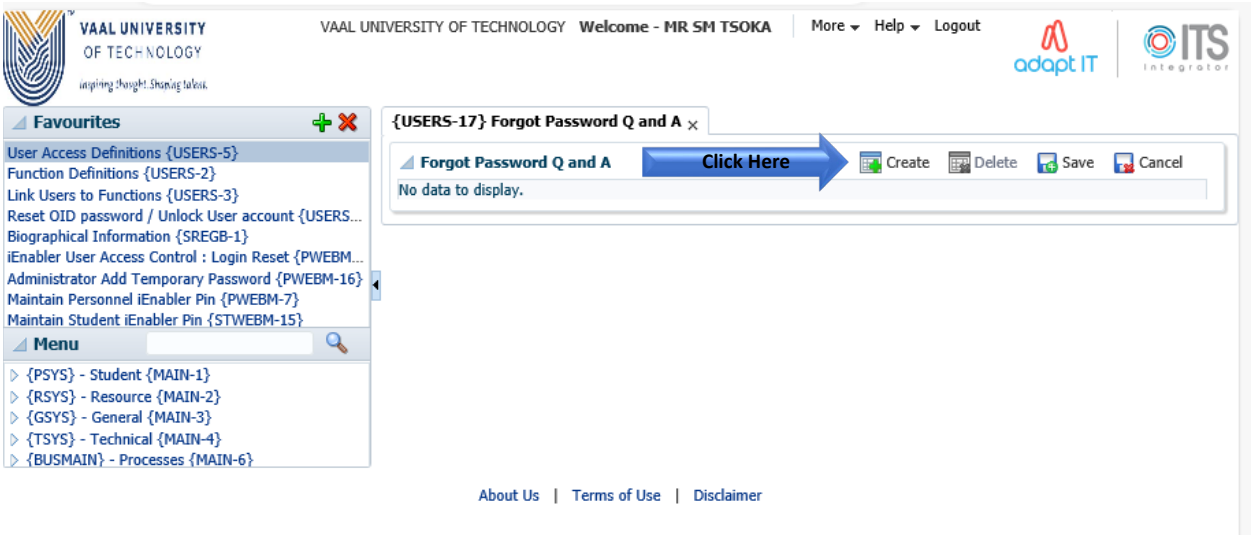
If you have forgotten your password, you can reset your password **YOURSELF**.

NB: If security questions are not set up on FORGOT PASSWORD Q & A, the user will get login control message to set up password questions and Answers.

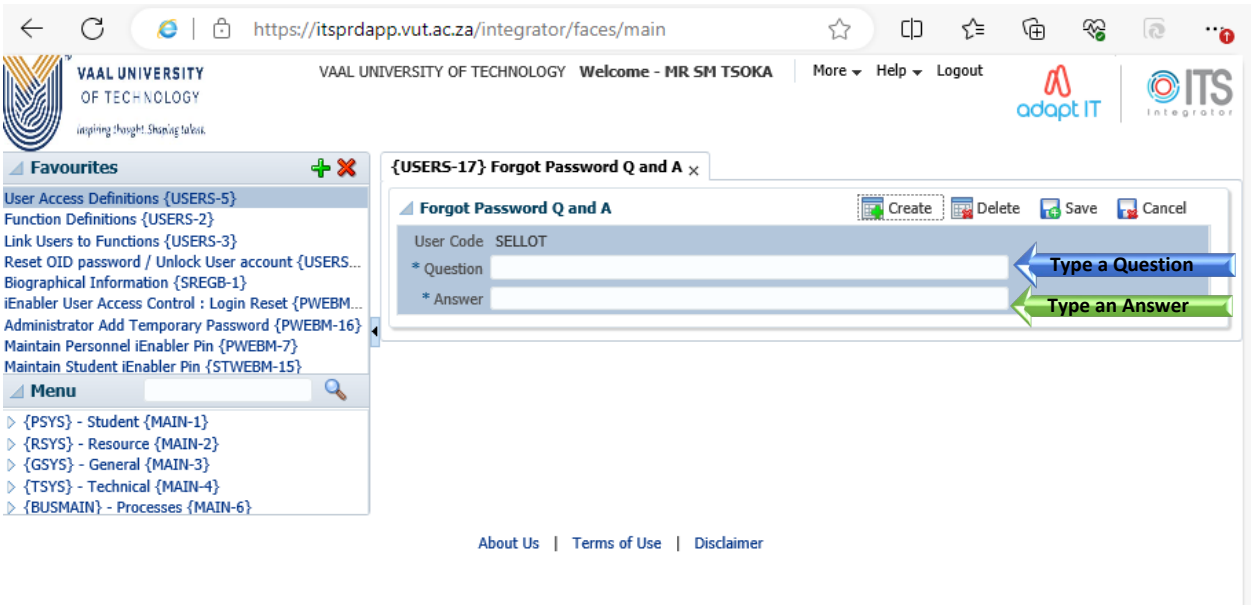
SECTION A

On the main page after logging onto integrator, on the More Tab, you can find the Forgot Password Q and A.

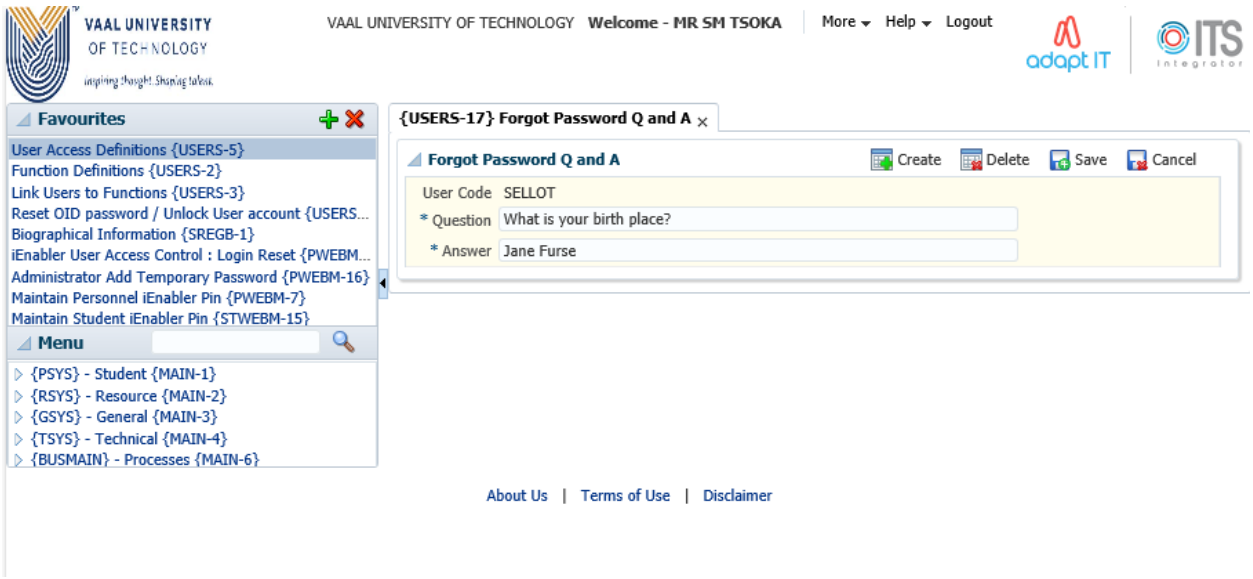




NB: In order to save you need to have at least created three questions and answers.



Click Create to add two more questions and answers.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VAAL UNIVERSITY OF TECHNOLOGY Welcome - MR SM TSOKA
More
Help
Logout
adapt IT
ITS Integrator
Favourites
User Access Definitions {USERS-5}
Function Definitions {USERS-2}
Link Users to Functions {USERS-3}
Reset OID password / Unlock User account {USERS...
Biographical Information {SREGB-1}
iEnabler User Access Control : Login Reset {PWEBM...
Administrator Add Temporary Password {PWEBM-16}
Maintain Personnel iEnabler Pin {PWEBM-7}
Maintain Student iEnabler Pin {STWEBM-15}
Menu
{PSYS} - Student {MAIN-1}
{RSYS} - Resource {MAIN-2}
{GSYS} - General {MAIN-3}
{TSYS} - Technical {MAIN-4}
{BUSMAIN} - Processes {MAIN-6}
{USERS-17} Forgot Password Q and A
Forgot Password Q and A
Create
Delete
Save
Cancel
User Code SELLOT
* Question What is your birth place?
* Answer Jane Furse
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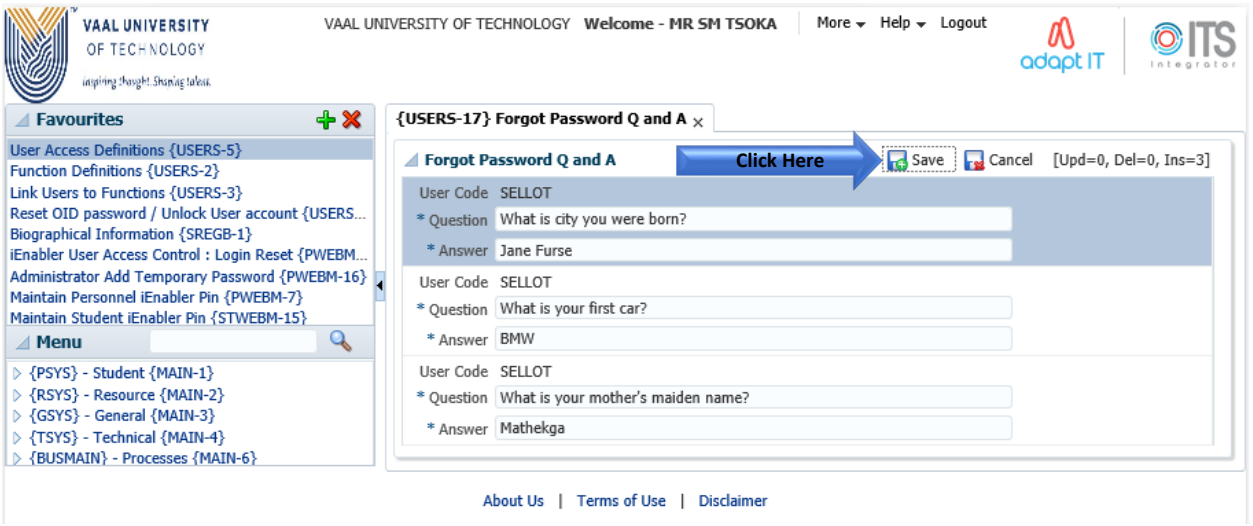
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iEnabler User Access Control : Login Reset {PWEBM...
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Menu
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{RSYS} - Resource {MAIN-2}
{GSYS} - General {MAIN-3}
{TSYS} - Technical {MAIN-4}
{BUSMAIN} - Processes {MAIN-6}
{USERS-17} Forgot Password Q and A
Forgot Password Q and A
Click Here
Save
Cancel
[Upd=0, Del=0, Ins=3]
User Code SELLOT
* Question What is city you were born?
* Answer Jane Furse
User Code SELLOT
* Question What is your first car?
* Answer BMW
User Code SELLOT
* Question What is your mother's maiden name?
* Answer Mathekga
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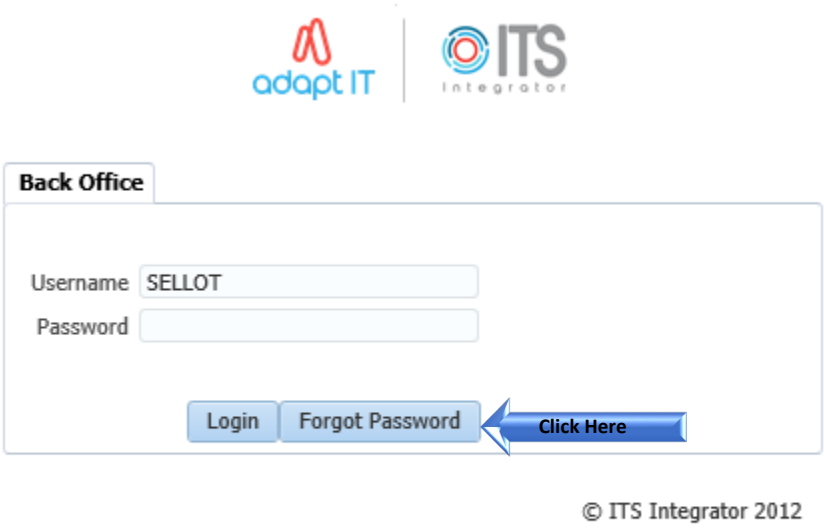
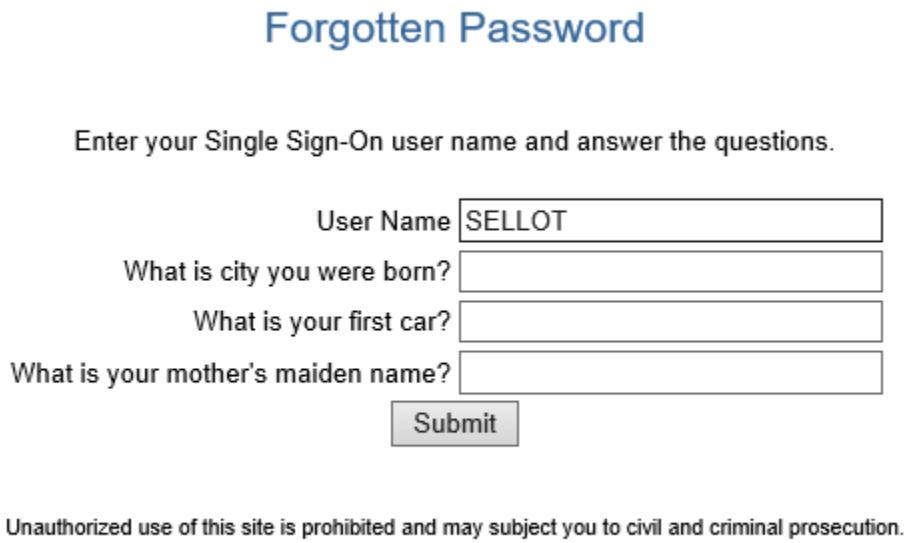
SECTION B

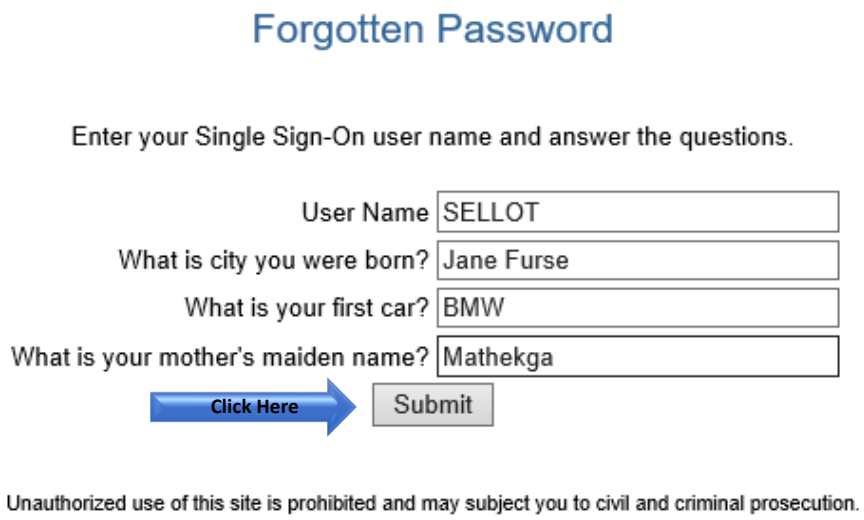
In the event that you have forgotten your ITS Integrator password, you may follow below steps:

Enter your Username.
Click on the “Forgot Password” button.

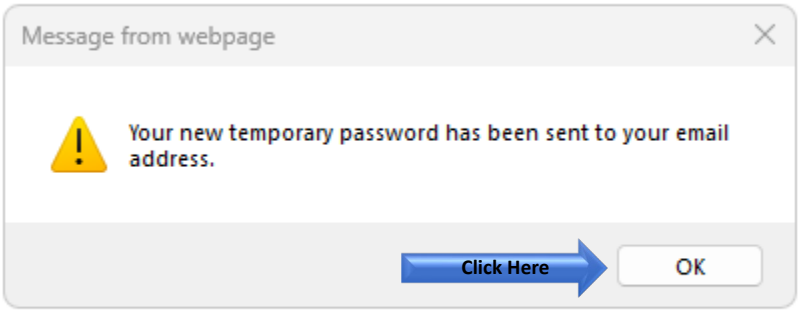


Answer the questions as set on FORGOT PASSWORD Q & A, SECTION A.
Click on “Submit button”.

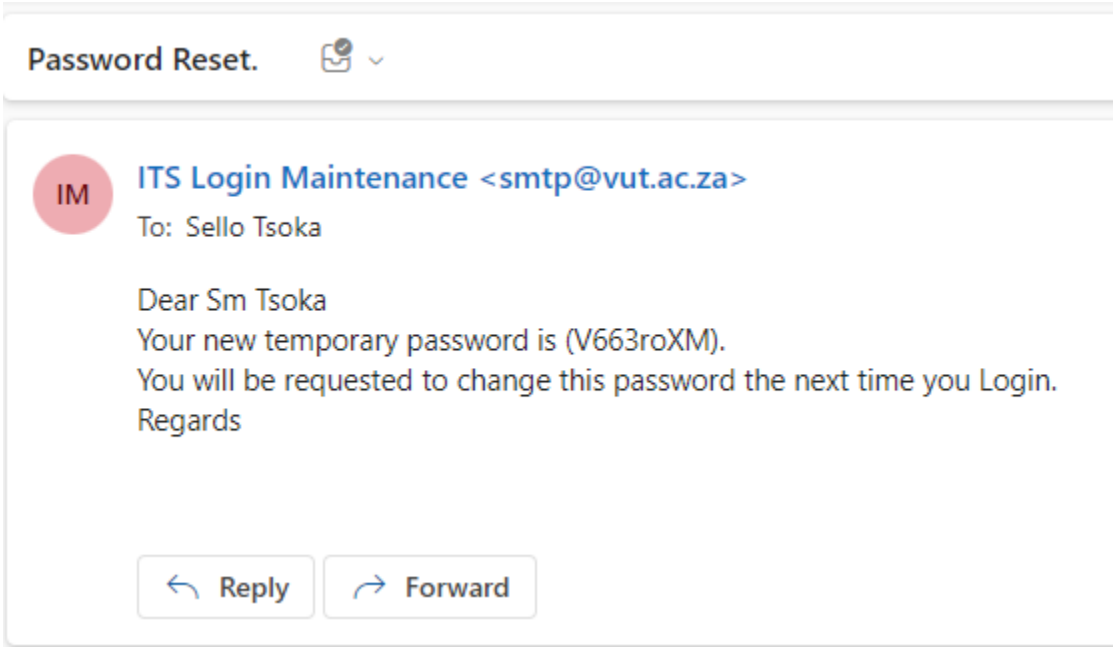




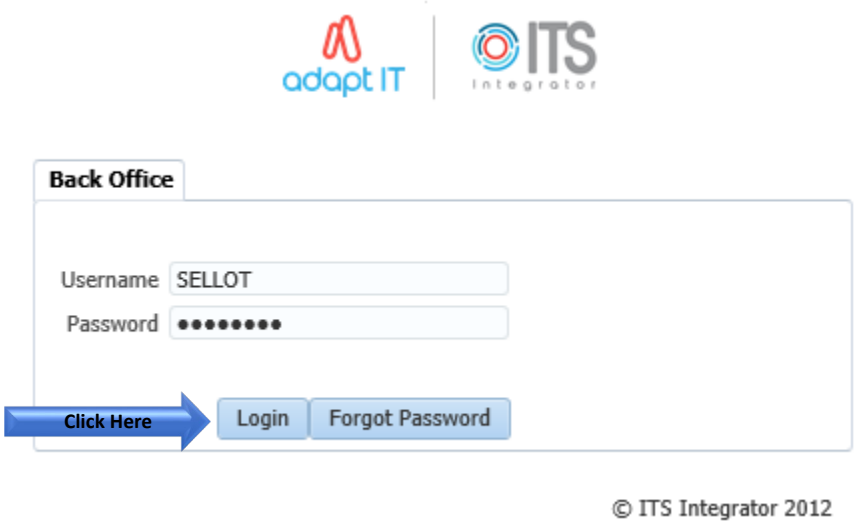
You will get a notification pop up message as below:

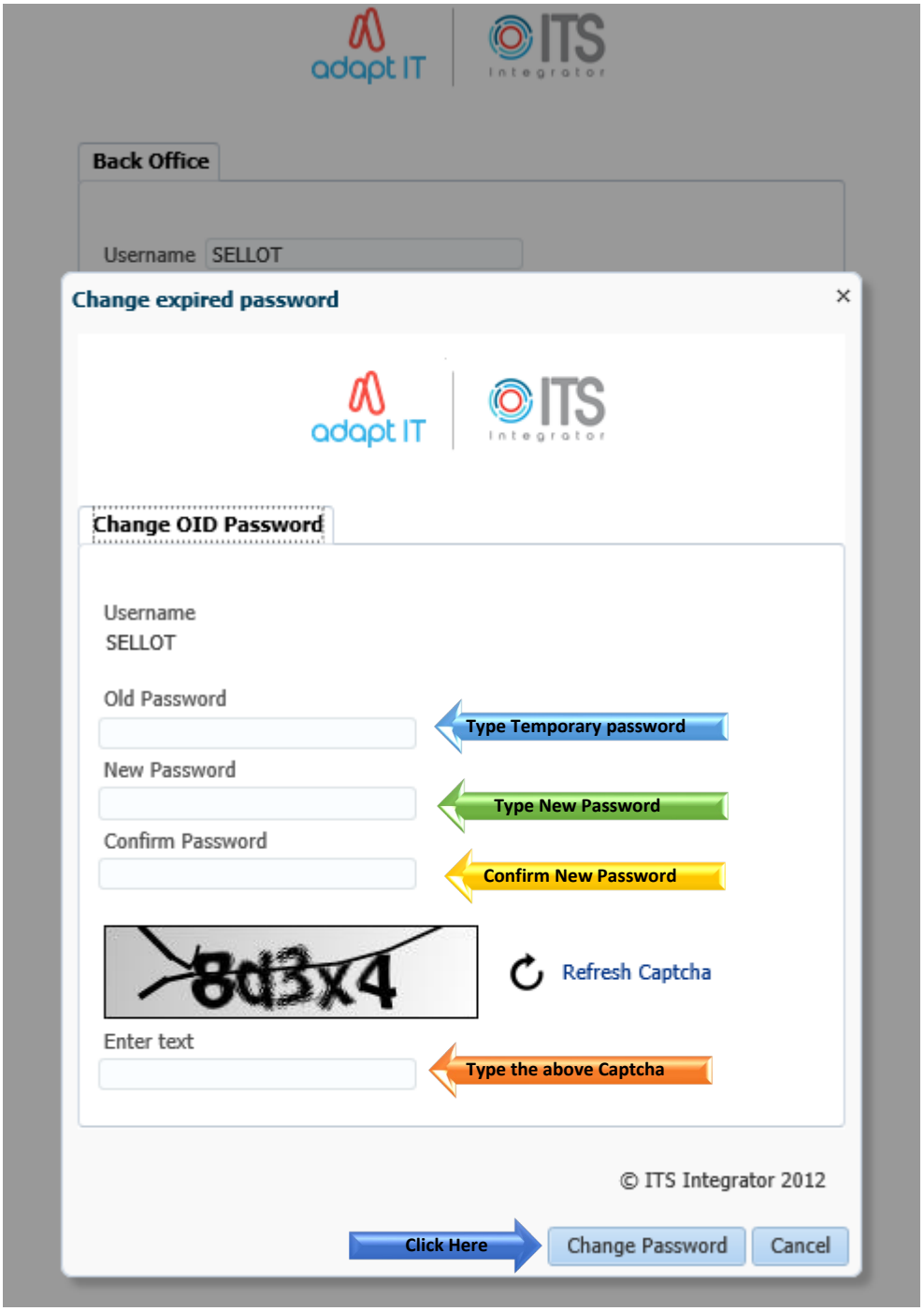


Open your email.

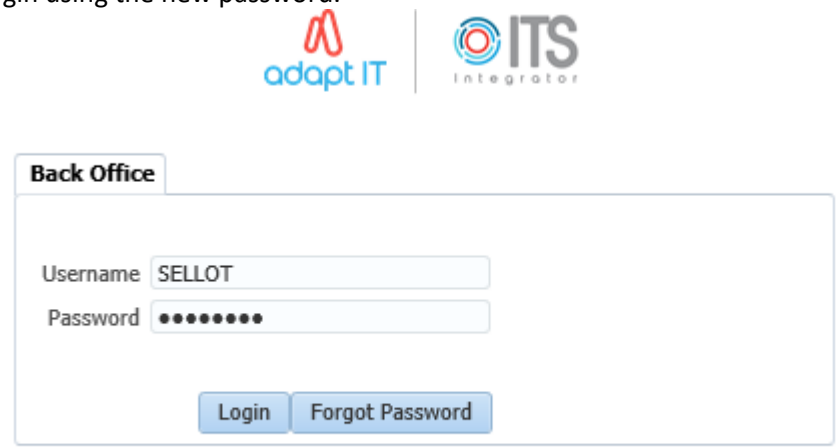


Log into ITS Integrator again with the given temporary password on the email.




adapt IT
ITS Integrator
Back Office
Username SELLOT
Change expired password
adapt IT
ITS Integrator
Change OID Password
Username
SELLOT
Old Password
Type Temporary password
New Password
Type New Password
Confirm Password
Confirm New Password
8d3x4
Refresh Captcha
Enter text
Type the above Captcha
© ITS Integrator 2012
Click Here
Change Password
Cancel

Login using the new password.



If you still cannot Reset ITS Integrator Password after following above steps:

Contact: it_support@vut.ac.za

NB: 24hr turnaround time for emails.

016 950 9111

Operating Hours:

07:45am – 4:30pm Weekdays

Closed on Weekends and Closed during Holidays