IT Services

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@ it_support@vut.ac.za

VAAL UNIVERSITY OF TECHNOLOGY

Inspiring thought. Shaping talent.

Student Self-Service – HOW TO UPDATE PASSWORD

USE WHEN RECEIVED DEFAULT PASSWORD TO UPDATE TO PREFERED PASSWORD OR YOUR PASSWORD HAS EXPIRED:

1. Open your Google Chrome or preferred browser
2. Type https://logmein.vut.ac.za/adfs/portal/updatepassword/ in the browser and press enter

student portal

Update Password

210011688@edu.vut.ac.za

[Submit] [Cancel]

3. Type your VUT student email

4. Type your old or default password

PASSWORD RULES
Minimum password length must be 8 Characters.
Passwords must consist of a mix of special and alpha-numeric characters
Passwords must not be the same as the username.
Passwords may not be blank.

Passwords may not be part of history – used before in less than 6 months

5. Type New password

6. Confirm New Password

student portal

Update Password

Your password is successfully updated.
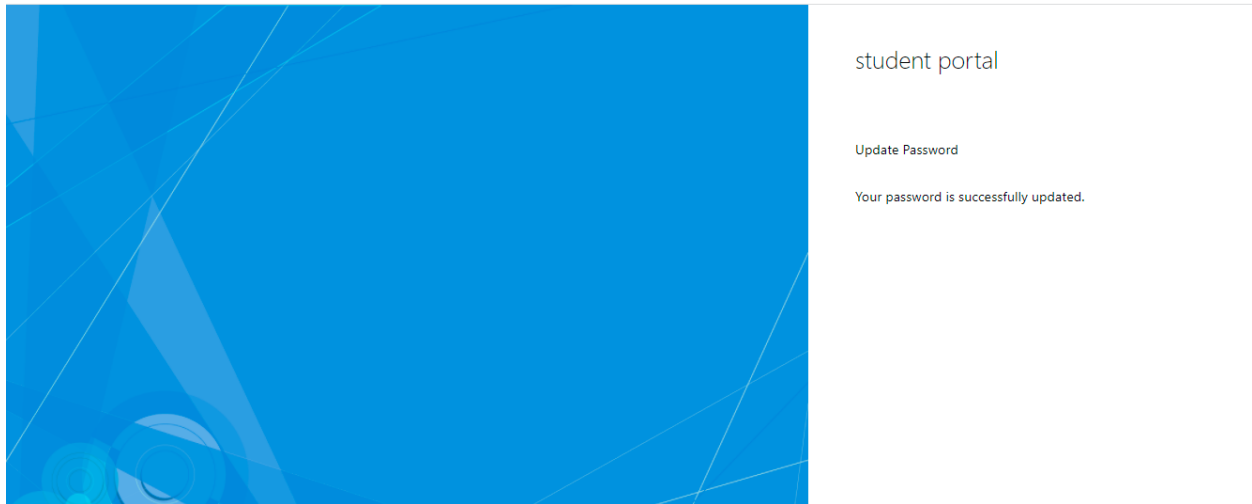
7. Click submit to complete – Your password should be updated.

If you still cannot update password after following above steps

Contact Help Desk

it_support@vut.ac.za

NB: 24hr turnaround time for emails.

016 950 9111

Operating Hours:

07:45am – 4:30pm Weekdays

Closed on Weekends

Closed on Holidays