



IT Services

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Inspiring thought. Shaping talent.

Student Self-Service – HOW TO UPDATE PASSWORD

USE WHEN RECEIVED DEFAULT PASSWORD TO UPDATE TO PREFERED PASSWORD OR YOUR PASSWORD HAS EXPIRED:

- 1. Open your Google Chrome or preferred browser.
- 2. Type https://logmein.vut.ac.za/adfs/portal/updatepassword/ in the browser and press enter

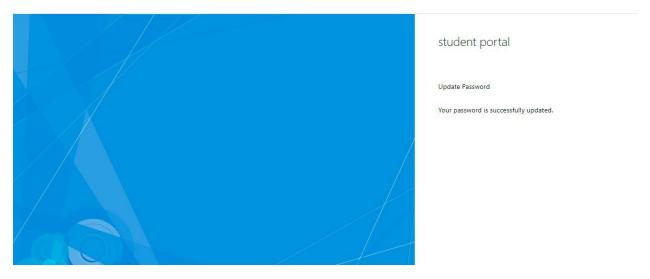


- 3. Type your VUT student email
- 4. Type your old or default password

PASSWORD RULES	
Minimum password length must be 8 Characters.	
Passwords must consist of a mix of special and alpha-numeric characters	
Passwords must not be the same as the username.	
Passwords may not be blank.	

Passwords may not be part of history – used before in less than 6 months

- 5. Type New password
- 6. Confirm New Password



7. Click submit to complete – Your password should be updated.

If you still cannot update password after following above steps

Contact Help Desk

it support@vut.ac.za

NB: 24hr turnaround time for emails.

016 950 9111

Operating Hours:

07:45am - 4:30pm Weekdays

Closed on Weekends

Closed on Holidays